Who to call

It can be distressing for everyone involved when a situation arises at your place of business that is outside of your control or comfort level. Please use the resources listed below when you need help.



If this is an emergency or a crime is being committed CALL 911.



Mental health or addictions crisis, call Welcoming Streets. Tues-Sat:

613-542-8677

After 6pm and on Mondays: Call the Crisis Line: 613-544-4229



Excessive garbage, abandoned shopping carts, call By-law:

613-546-4291 Ext: 3135



Police assistance/report is needed but not an emergency:
Police Non-Emergency Line
613-549-4660 ext 2244



If the situation escalates while waiting for assistance CALL 911.



For more resources and information scan the QR Code or visit: member.downtownkingston.ca/welcoming-streets

