



# ONE-Call

**If this is an emergency or a crime is being committed CALL 911.**

If you need assistance with an individual who appears to be street-involved\*, vulnerable, or suffering from mental health/addictions challenges:

Between 8 am – 6 pm, 7 days a week call:

**Street Outreach Team:**

**613-542-6672 Ext: 130**

Between 6 pm and 8 am, 7 days a week call:

**Police Non-emergency Line: 613-549-4660 ex 2244**

**If the situation escalates while waiting for assistance CALL 911.**

It can be distressing for everyone involved when a situation arises at your place of business that is outside of your control or comfort level. Good news! Downtown Kingston BIA has been working with the City of Kingston, Home Base Housing, Kingston Police Services, and a number of social service agencies to build a support network for the downtown business community so that when you need help, you know where to get it.



For more resources and information scan the QR Code or go to: [member.downtownkingston.ca/who-to-call](http://member.downtownkingston.ca/who-to-call)

\*Street Involved describes both homeless and housed individuals who socialize in outdoor spaces and are frequently involved in activities that are viewed as problematic behaviours by others such as panhandling, public consumption of alcohol or other drugs, and hanging out in public spaces for long periods of time. Many times public perceptions of homelessness is not (exclusively) people experiencing homelessness at all, and instead are precariously or under-housed people that have their daily needs met in public spaces.



Working collaboratively with:

